



Accident Pros Inc.

*17 East 200 South
Brigham City, UT 84302*

RE: Urnesto Guzman visiting the Peachy Kleen with his 2015 Chevy Suburban on March 01, 2021

My name is KC Anderson and I am the co-owner of Accident Pros Inc., a collision repair shop in Brigham City, UT. I have been in this industry for over 25 years. I was called by Trent Richards, the owner of Peachy Kleen, to come inspect the damage to the above vehicle and give my opinion on whether the damage lined up with the way the brushes worked in the car wash.

I went to Peachy Kleen on Wednesday March 03, 2021 to meet with Urnesto Guzman and Trent Richards. On initial inspection I noticed that the customers lift gate spoiler, high mount light in spoiler, lift gate & rear bumper all have deep gouges. A gouge in a panel means it has broken through the paints clear coat & a buff job will not remove the scratch. The directionality of all of these gouges are all vertical and some with a slight angle. The spoiler gouges are off center and angles more towards the driver's side where the lift gate gouges are vertical lines centered above the emblem and handle. The rear bumper tow access cover has more of what we would call scuff marks but again are vertical.

At this point I watched a different vehicle being pulled through the car wash to see how the brushes work to see if the brushes could be making the vertical gouges on the vehicle. Trent Richards pointed out a type of camera beam that measures the vehicles rear and informs the brushes when to pick up. As the top brush got close to the back of the vehicle it stopped moving and did not descend down the vehicle. Another set of brushes came in to clean the back of the vehicle only and spun in a horizontal manner. After seeing this and referring back to the gouges I saw on the vehicle in question it is my opinion that the Peachy Kleen car wash could not make the gouges in question. The brushes do not go in the same direction as the gouges. The depth of the gouges are more severe and sporadic in placement and angled directionality than would be expected for a horizontal brush as the car wash utilizes

KC Anderson

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